



GSCO-38240

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
BUONANNO, et al.)
Examiner: Borissov,
Igor N.
Serial Number: 09/766,175)
Art Unit: 3629
Filing Date: January 18, 2001)
For: PROACTIVE CALL AND CONTACT
CENTER SYSTEM)

)

Hon. Assistant Commissioner for Patents
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Final Office Action mailed on July 14, 2005, received prior to the filing of the present Request for Continued Examination, Applicants respectfully request further examination and reconsideration of the above captioned patent application in view of the arguments and amendments set forth below.

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